



Pools & Leisure Ltd

Swimming Pools, Spa's, Saunas & Steam

QUALITY POLICY

Trutec Pools and Leisure Limited are Engineers who specialise in the design, construction, installation and maintenance of swimming pools, spa's, saunas & steam rooms for a variety of customers.

Our main goals are to maintain a high standard of professionalism in our work, to meet and, where appropriate, exceed the customers' requirements. We are required to compete not only on price and delivery but also on the quality of our service work and timely customer responsiveness.

The quality of our installation and service work for our customers is the concern of every person in the organisation, and every person has quality related responsibilities. Quality is not just inspected, but built in to our products and services by making it "right first time, every time".

Trutec Pools and Leisure Limited is committed to working within a quality management system based on conformance with ISO 9001:2000. The management system, which shall be applied, is outlined in Trutec Pools and Leisure Limited's Quality manual, supplemented with quality procedures and work instructions.

The achievement of these objectives will enable Trutec Pools and Leisure Limited to increase market share and sales, strengthen company reputation, and provide appropriate skills and a satisfying work environment for all employees.

It is the responsibility of all Trutec Pools and Leisure Limited to support the implementation and maintenance of this quality management system.

SIGNATURE: *Ed Mogeey*

POSITION: Managing Director